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Public service operations management: a research

Zoe J. Radnor is Professor of Service Operations Management at Loughborough University, UK. Nicola Bateman is a Senior Lecturer in Operations Management at

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Public service operations management: a research

Public Service Operations Management: A Research Handbook by Zoe Radnor, Nicola Bateman, Ann Esain, Maneesh Kumar, Sharon Williams, David Upton, 9781138813694

Ravi nair | linkedin

IT Manager - Operations Information & Strategy Arizona Public Service (APS) January 2013 Present (2 years 7 months) Phoenix, az. My responsibilities include

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